



Delta Air Lines



Delta Air Lines serves more than 160 million customers each year. With its global network, Delta and the Delta Connection® carriers offer service to more than 350 destinations in nearly 70 countries on six continents.

A founding member of the SkyTeam® global alliance, Delta participates in the industry's leading transatlantic joint venture with Air France/KLM and Alitalia. Delta offers daily non-stop flights from London Heathrow to Atlanta, Detroit, Minneapolis and New York JFK.

From London Gatwick Delta has a daily service to Atlanta, and Manchester offers flights to Atlanta and New York JFK. In 2011 Delta has continued to grow its transatlantic services from London Heathrow with the addition of 2 daily services to Boston and 1 to Miami.

With nearly 250 daily transatlantic flights and a fleet of 144 aircraft, the joint venture provides customers with the benefits of a vast route network offering more frequencies, competitive fares and harmonised services on all transatlantic flights.

The combined network is structured around 7 main hub cities: Amsterdam, Atlanta, Detroit, Minneapolis, New York, Paris and Rome, together with Cincinnati, Lyon, Milan, Memphis and Salt Lake City.

The network's 26 North American gateways also offers onward connections to 300 destinations throughout North and South America. It also represents 26% of total transatlantic capacity and generates \$10 billion in expected annual revenues. Under the terms of this agreement, the partners jointly operate their transatlantic routes, thereby sharing revenues and costs.

Delta prides itself on making the preservation of the environment a critical part of its business strategy. The company strives to be a leader in reducing its impact to the environment and has identified and developed cutting-edge technologies to reduce emissions and conserve fuel. Delta has reduced its CO₂ emissions by 30% since 2000 through fleet renewal, aircraft retirements and the replacement of old ground-handling equipment. Delta instituted the first comprehensive in-flight recycling program in the industry and has since expanded its recycling efforts.

Flight Centre Says

Why we recommend Delta Air Lines

We recommend Delta as they are one of the largest American airlines and offer a huge range of transatlantic destinations, in its own right in conjunction with partners Air France, KLM and Alitalia.

Non-stop flights to a number of major US cities including New York, Boston, Miami and Atlanta.

Be entertained from your leather seat with a personal video on-demand system, featuring a wide choice of blockbuster movies, TV shows and games.

The new BusinessElite® flat bed in Business Class will help you work, relax or sleep in comfort.

BusinessElite®

Passengers flying internationally enjoy Delta's full range of premium products for a comfortable and relaxed in-flight experience. Dedicated check-in areas and priority baggage help you move through the airport faster. BusinessElite® passengers have complimentary access to Delta's more than 50 Sky Clubs worldwide, making their wait at the airport a more relaxing and enjoyable experience.

At London Heathrow, passengers can experience the SkyTeam® lounge located within Terminal 4. We also offer an arrival facility at the YOTEL Heathrow Terminal 4. Delta offers an international 5 course dining menu feature entrées from celebrity chef Michelle Bernstein paired with wine choices by Delta's Master Sommelier Andrea Robinson. To make your flight more comfortable, we provide a full size pillow and quilted duvet and all seats have electrical outlets and USB ports. On our digital, on-demand entertainment system, there is a wide choice of movies, TV shows and games. Noise cancelling headsets are available on transatlantic flights.

For our passengers travelling from London Heathrow to New York JFK, a complimentary chauffeur service is provided within a 50 mile radius of both airports.*

- No middle seat on all aircraft
- Direct aisle access from every seat on most flights from London Heathrow[#]
- Seat converts to a fully-flat 78–82 inch long bed^o
- Full size pillow and quilted duvet
- Digital, on-demand entertainment system
- 10.6 inch screen[†]
- PC power and USB Port
- Noise cancelling headsets
- Amenity kit with Korres Natural Products
- Oversized consoles for personal work space



Economy

Internationally or domestically, Delta's Economy Class offers a range of in-flight services to keep you comfortable, well-fed, and entertained.

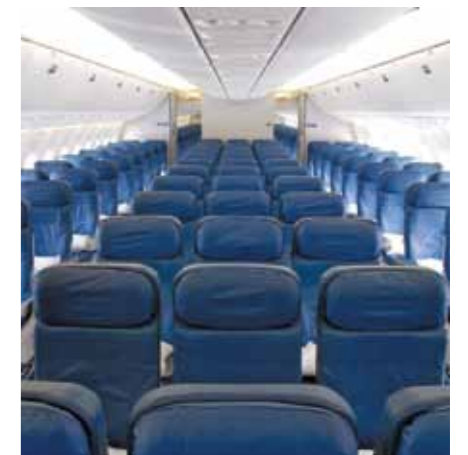
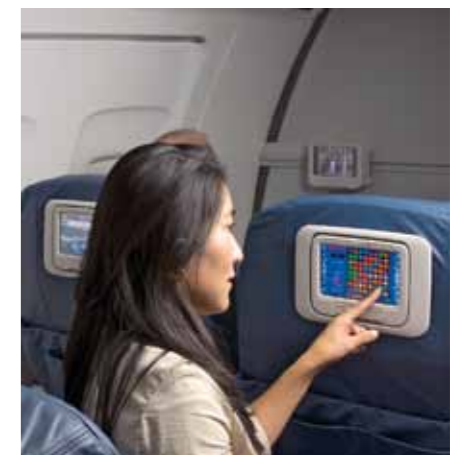
Delta offers passengers comfort and good value for money in its Economy Class cabin.

Delta want you to be entertained on every flight, so they have equipped their planes with the latest movies, premium programming from HBO and Showtime, popular TV shows, an extensive music library with up to 4,100 songs and even some of the most engaging video games around. It's Delta's goal to give you something worth watching, playing or listening to every time you fly with them.^Δ

Passengers enjoy complementary meal service on all transatlantic flights and if requested at the time of booking, Delta passengers have up to 16 special meal options such as child or baby, vegetarian or low calorie meals.

A range of non-alcoholic beverages as well as wine and beer are complementary on all transatlantic flights. Cocktails are available for purchase.

- 2–3–2 configuration[<]
- 17.8 inch seat width and 32–33 inch pitch[>]
- All leather seating^o
- Individual seat back screens with video on-demand^o
- Complimentary meals, including up to 16 choices of special meals at the time of booking
- Complimentary soft drinks, wine and beer
- Wi-Fi access for purchase on over 2,200 daily domestic flights with Gogo® Inflight Internet



^oNot available on all aircraft. [#]Restrictions apply. ^ΔDirect aisle access on Boeing 767-400ER aircraft only with 1–2–1 configuration, 2–2–2 on Boeing 767-400, 767-300, & Airbus 330-300 & 2–2 on Boeing 757-200ER. ^ΔFully-flat bed currently available on Boeing 767-400ER aircraft only. Boeing 767-400, 767-300 aircraft offer all leather 160 degree recline sleeper seats, Airbus 330-300 176 degree recline sleeper seats, Boeing 757-200ER all leather 150 degree recline sleeper seats. [†]Screen size refers to Boeing 767-400ER aircraft only. ^ΔDelta on-demand is available on select aircraft flying both domestic & transatlantic routes. Entertainment options may vary by aircraft & route. [<]Applies to Boeing 767 aircraft types, Airbus 330-300 2–4–2 & Boeing 757-200ER 3x3 configurations. [>]Width & pitch refers to 767-400ER aircraft & may differ on other aircraft types. ^oApplies to Boeing 767-400ER & 757-200ER only. ^QNot available on Boeing 767-300.